



The Unified Voice for Older Adults in Yolo County

**Collaboration, Coordination,
Information & Assistance Committee**

MINUTES

**Monday, July 27, 2020, 9:00AM-11:00AM,
VIA Zoom**

PRESENT:

German Anyon (AAA4-Person Centered Counselor)	Todd McCammen (Yolo Public Guardian)
Isaac Blackstock (Yolo County Housing)	Anna Morales (Yolo 211)
Craig Blomberg (Sutter Davis Hospital Case Management)	Michelle Nevins (Del Oro Caregiver Resource Center)
Christina Bolanos (Co-op Homecare)	Jorge Preciado (Comfort Keepers)
Dana Carey (Yolo Co. Office of Emergency Services)	Sherri Schenone (Dolmus-Winters Sr. Housing)
Jose Ceja (Yolo Co. Children's Alliance)	Elida Serratos (Yolo Co. IHSS)
Beth Conn-Ossenforth (Yolo Adult Day Health Center)	Pamala Smith (Adult Insurance Solutions)
Kim Coontz (CA Center for Cooperative Development)	Katherine Sorenson (Yolo 211)
Denise Davis (Alzheimer's Assoc.)	Alexa Torres (Yolo Meals on Wheels)
Lisa DeAmicis (Davis Senior Center)	
Randy Dinning (AAA4 Ombudsman Program-Yolo)	Loran Vetter (St. Luke's Community Resource Navigators)
Jamie Duong (CA Center for Cooperative Development)	Emma Viera (Yolo Food Bank)
Josephia Elliott (Yolo Co. Adult Protective Services)	Rosanna Vigil (Yolo Co. IHSS Public Authority)
Lyndsey Hall (Yolo D.A. Victims Services and Elder Protection Unit)	Kelli Villanueva (WeCare4Yolo)
Julia Hagelberg (Co-op Homecare)	Lupita Vital (Yolo Co. Health Infectious Disease)
Victoria Harling (California Phones)	Carolan Washington (Heath Insurance Counseling and Advocacy Program)
Rebecca Hensley (AAA4-Person Centered Counselor)	Kristin Weivoda (Yolo Co. Emergency Medical Services Agency)
Tracy Keenan (Yolo Hospice-Citizens who Care)	April Wick (Resources for Independent Living)
Pedro Maturana (Co-op Homecare)	Sheila Allen, staff (Executive Director, YHAA)
	(38 total people on call)

1). Introductions and announcements (Sheila Allen)

2). Accept minutes of 7/27/20 meeting Minutes accepted by acclamation. Note that minutes are distributed via email following the meeting and also can be found at <https://www.yolohealthyaging.org/collaboration>

3). Brief update on COVID19 in Yolo County**Kristin Weivoda-Yolo County Emergency Medical Services Agency**

COVID Monitoring: Yolo Co. 3 in ICU, 6 hospitalized, Sacramento cases hospitalized 49. ICU 540 beds Yolo/Sacramento with plenty of capacity. Yolo County Dashboard: <https://www.yolocounty.org/health-human-services/adults/communicable-disease-investigation-and-control/novel-coronavirus-2019/dashboard-and-documents>. Last week opened a wing of Courtyard Skilled Nursing in Davis which became COVID recovery unit to receive patients from hospitals, other SNF and assisted living. Unit currently has 7 patients with availability of 24 more beds. Craig B. reports Sutter Davis was able to smoothly transfer a patient. This approach will help contain the spread and add additional non-COVID beds to local nursing facilities which will also alleviate difficulties transferring out of hospital. SNFs have had to hold long term bed and need to quarantine in another space after hospitalization.

LNU Fire Situation Report-Yolo Co. Shelter Plan during COVID pandemic-no congregate settings if possible. Placing persons with access and functional needs at hotels. Several screening locations identified for evacuation placement. Not needed yet but will open if needed.

Dana Carey-Yolo County Office of Emergency Services

COVID operation center is still open. Facility compliance enforcement: working with business first but can fine if not compliant. Working with Public Health on fall flu immunization mass clinics. Most will be drive through but some closed for their own population. This will also serve as practice for when COVID vaccine is available. Flu vaccine schedule will begin in Oct. COVID Testing-seeing a decrease in number of tests done. Continuing to do contact tracing and investigation. Have dozens of new contract tracers trained and deployed.

Fire-LNU Fire Complex came into Yolo border from Lake Berryessa area. Had evacuated entire western edge of Yolo but now all but upper north corner is released. Red Flag warning today. Stay vigilant. Sign up for Yolo-alert.org to receive notifications. Fire info on yolo website

<https://www.yolocounty.org/general-government/general-government-departments/office-of-emergency-services/current-emergencies-and-incidents>

In Capay Valley placed maps and evacuation information on wood information board. Beth Conn-Ossenfort thanked OES for this approach in rural area with difficult internet and cell phone service.

4). Yolo Aging and Disability Resource Connection (Anson Houghton-Agency on Aging-Area 4, April Wick-Resources for Independent Living, Sheila Allen-Yolo Healthy Aging Alliance)

YADRC Advisory Committee Fact Sheet-a “one stop shop for trusted information on long term services and supports through no wrong door and person-centered counseling”. Funding from state and federal for the first time this year. Core partners are AAA4, RIL and YHAA. Looking for “extended partners” organizations that provide the long term services and supports in Yolo County through the YHAA Collaboration Committee. Additional information and sign up will be distributed in the near future. (see Powerpoint and handout)

5). Provider spotlight: New Programs

Dolmus Developers (Sherri Schenone) Blue Mountain Older Adult Low Income Housing in Winters. Currently accepting names for “interest list” of name, address, and phone and then will send application.

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Placement is by first come first served. There are minimum and maximum income limits. Exact rental rates is not yet available. 63 units, 1-2 bedrooms, all household members must be 62 yrs or older, 20 vouchers will be accepted through Yolo Co. Housing, elevator and laundry, on site manager and community room. Planned occupancy by end of December. Currently there are 177 names on interest list. Clarified after meeting: Care provider (live in aide) may be less than 62 years and may not be related.

6). Round table discussion from participants-updates on programs and services from members (all)

Yolo County Housing (Isaac Blacklock) New housing will be announced on website <http://www.ych.ca.gov/>

Yolo Co. HHSA Infectious Disease Program (Lupita Vital) One flu clinic scheduled for Sept. 28, Davis Senior Center by appointment. **FOLLOW UP:** Will send flier when ready.

Denise Davis (Alzheimer's Assoc.) Family caregiver 24-hour phone number 800-272-3900. Providing resources with education, respite funding (in home care) and support groups. Families are struggling a bit with technology so providing tech support. 33,000 people registered for the worldwide conference.

Meals on Wheels (Alexa Torres) Delivering on Tues. and Friday to limit contact between volunteers and clients (no hot meals every day anymore). Sticking with Tuesday and Friday deliveries as long restrictions are in place. Not able to address any dietary restrictions. There is a waiting list since kitchen has reached capacity (currently around 25, mostly West Sacramento). Have not added anyone new in last 3 weeks. Hired assistant to call all current clients daily but that person is gone now. Safety-staff working from home one day per week. West Sacramento volunteer needed. Hired new deputy Director, Daisy Brown. Alexa is not doing any home visits, all contact is over the phone.

Yolo Adult Day Health Center (Beth Conn-Ossenforth) Continuing to provide care in the home (social, nursing, therapies, food). Have worked on protocols for slowly ramping up to in-person when allowed.

Yolo Hospice Programs

Citizens who Care (Tracy Keenan) volunteers not visiting. Doing "honks for hugs", flower deliveries.

Yolo Hospice very busy making connections to patients effected by fires.

Yolo Cares Palliative Care Program all online via zoom or phone.

Galileo Place (adult day program) continuing to get it ready, planned opening in 2021.

Sutter Davis Hospital (Craig Blomberg) Appreciates work of all parts of the continuum of care and collaborative work of providers. Recently have been able to improve hospital transitions but still run into some issues.

Adult Insurance Solutions (Pamala Smith) An independent insurance agent who helps enroll and support clients. Keeping up with Medicare training. Helping clients to use technology.

Yolo Food Bank (Emma Vieira) continuing efforts, especially focusing on those underserved before COVID. Working with non-profits on having the non-profit deliver the food to the person's doorstep. Most home delivered boxes have ended (limited number through Farm Fresh to You). If any Yolo non-profits see

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needs for food or hygiene products, contact Emma to arrange getting items to your clients, emma@yolofoodbank.org. **FOLLOW UP:** Sheila to connect APS to expand collaboration with Food Bank.

AAA4 Person Centered Counselors (German Ayon/Rebecca Hensley) continuing to provide food to Project Room Key guests (Yolo persons experience homelessness). Have a Health Net grant for isolated seniors-can get up to \$150 Walmart gift card for food, paper products. Request through gayon@agencyonaging4.org.

Health Insurance Counseling and Advocacy Program (HICAP) (Carolyn Washington) Open enrollment will be during COVID restrictions so assistance will be socially distant over the phone and online (no in-person appointments). Hour long appointments can be difficult to cover all the information. Open enrollment Oct. 15-Dec. 7 with no planned extension. **FOLLOW UP:** Can do on-line clinics on how to enroll. Carolyn will send flier to Sheila for distribution.

Yolo 211 (Anna Morales/Katherine Sorensen) Anna is dedicated resource specialist for Yolo County. The 211 database includes disaster and crisis information like cooling locations. Experiencing 3-5xs more calls than last year. More than one-third are coming from seniors. Number one need is housing. If your agency or service needs to be added or updated contact ksorensen@211sacramento.org.

Yolo District Attorney Elder Protection Unit (Lindsey Hall-victim advocate) Vital App beginning on Sept. 1, looking for senior organizations for initial endorsement. It is an app for seniors or persons with disabilities for wandering behavior-phone sends a beacon to first responder with information regarding profile of information such as how to calm person, caregiver information, etc. **ACTION:** send email if you would like to be listed as an endorsing agency to lindsey.hall@yolocounty.org.

Long Term Care Ombudsman (Randy Dinning) Entering facilities as of today. Had PPE training. Was very concerned about not being able to directly connect to persons in skilled and assisted living. Collaborative member thanked Randy for assistance with a placement. They knew about the program because of this committee. The collaborative approach is working!

IHSS Public Authority (Rossana Vigil)- Have enough back up providers to meet requests. Connecting consumers to providers and enrolling new providers. Have added more providers to registry and to "Home Care Now" emergency backup care system. If IHSS consumers or providers need PPE contact Public Authority, Rossana.Vigil@yolocounty.org.

In Home Supportive Services (IHSS) (Elida Serratos) working from home. Doing limited home visits for initial evaluation visit. Will need to go back and do in home visit for those missed. Able to do some work at the door.

Adult Protective Services (Josephina Elliot) during heat wave instituted protocol to contact every person to make sure they had air conditioning, water, electricity, etc. Took A/C units to those that didn't have any. Connecting clients to cooling center. During fires ran report of effected areas to contact their clients to make sure they knew their zone and signed up for Yolo Alert in case of evacuation orders. As of July 1 meetings must be in person but can do interviews outside.

Yolo Co. Public Guardian (Todd McCammen) all tele-commuting, court trials via Zoom. Craig B. noted that Public Guardian did a great job with a Sutter Davis case.

Davis Senior Center (Lisa DeAmicis) There are some Zoom classes, the center is a COVID testing site by appointment only and also a cooling center. Staff are regularly calling isolated participants.

Del Oro Caregiver Resource Center (Michelle Nevins) Challenge keeping contact with the caregivers they serve. Regularly phoning people. Most of their families are doing well, some food insecurities, biggest challenge is loneliness. New software program “Care Navigator” to complete their own intake so Del Oro can follow up via phone or Zoom. Education and training on website with calendar <https://www.deloro.org/>

Resources for Independent Living (April Wick) providing services, staff working from home since Mar. 16 for safety of staff as majority of the staff are people with disabilities. Dedicated Yolo service coordinator is Emily Miyaoka . PG&E grant to provide batteries, lower cost medical energy, and emergency prep. Have batteries to give to consumers anywhere in Yolo County for medical emergency backup power. Empowerment Town Halls via Zoom giving away kits and how to add to the go-kit. Gave 5 batteries to people in Yolo in last 5 months. “Quick Match” program-connecting people who need caregivers to people who provide care. They screen caregivers. Looking for qualified caregivers to add to the list.

St Luke’s Navigator (Loran Vetter) church is closed but navigators continue to provide help. With assistance of YHAA, were able to include masks for distribution at the personal care closet in Woodland. Reaching out to Ombudsman for a training. Appreciate contacts from Collaboration Committee.

WeCareforYolo (Kelli Villanueva) in home care company for older adults and persons with disabilities. Recruiting caregivers to expand their operations. Especially looking for nursing students.

Co-op Homecare (Kim Coontz, Jamie Duong) worker owned home care agency, 3 new staff: Pedro (facilitator) Julia Hagelberg and Christina Bolanos (Americore support staff). Recruiting caregivers for a planned opening in October.

Additional Updates from members who had to leave the call before their turn:

California Phones (Victoria Harling) We are now doing contactless deliveries to customers that are receiving a free phone or need an exchange of an existing phone. We are also providing staff in-services to let organizations know all that this program provides. Also, I heard participants on Zoom mention they are trying to keep their customers up to date on technology. Smartphone training is one of the free services we provide. I included the flyer for the in-service and Smartphone training and can be a direct point of contact if there are question as the 800# is currently going to a voicemail service: vharling@ddtp.org.

7). Update on Yolo Healthy Aging Alliance activities (Sheila Allen)

a. Friendly caller program- <https://www.yolohealthyaging.org/phone-friend-forms>

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- b. 10 year Anniversary Annual Fundraiser** Sunday, Oct. 4, 2020, 4p-5:30p. **Collaboration Committee Sponsorships needed.** Sponsorships, tickets and information at <https://www.yolohealthyaging.org/annual-fundraiser-1>
- c.** Healthy People-Healthy Park Project in collaboration with Cache Creek Conservancy and Putah Creek Council <https://parkrxamerica.org/about.php>
- d.** Census 2020-There still is time! <https://2020census.gov/>
- e.** California Master Plan for Aging <https://www.chhs.ca.gov/home/master-plan-for-aging/>
- f. Yolo Healthy Aging Alliance Advocacy Committee** meets first Thurs. each month, 10am-noon via Zoom <https://www.yolohealthyaging.org/advocacy> anyone is welcome to attend.

8). Future agenda items District Attorney Elder Abuse Prevention Program, marijuana and older adults, Yolo Housing Authority program overview

9). Announcements - Yolo Works assist other agencies on recruiting. There is an upcoming job fair on Wed. Sept. 3 that focuses on healthcare sector. Contact Erica Johnson: Erica.Johnson@yolocounty.org

10). Next meeting-YHAA Annual Cross Training, Monday, Sept. 28, 8:30am-11am