



The Unified Voice for Older Adults in Yolo County

**Collaboration, Coordination,
Information & Assistance Committee**

MINUTES

**Monday, June 1, 2020, 9:00AM-11:00AM,
VIA Zoom CONFERENCE LINE ONLY**

PRESENT: Kristin Weivoda (Yolo Co. Emergency Medical Services Agency), Renee Raffetto (Yolo Co. Office of Emergency Services), Alysya Meyer (Legal Services of Northern CA), Craig Blomberg (Sutter Davis Hospital Case Management), German Anyon and Rebecca Hensley (AAA4-Person Centered Counselors), Lyndsey Hall (Yolo D.A. Victims Services), Josephina Elliot (Yolo Co. APS), Kelly Trillo (Yolo Co. D.A. Elder Protection Unit), Stephanie Koop (Citizens who Care/Yolo Hospice), Pamala Smith (Adult Insurance Solutions), Beth Conn-Ossenforth (Yolo Adult Day Health Center), Stacy Vue (MSSP), Tracy Keenan (Yolo Hospice-Citizens who Care), Anna Morales (Yolo 211), Gabrielle Kendell and Teagan Tomasello (Yolo 211), Liane Moody (STEAC), Randy Dinning (AAA4 Ombudsman Program-Yolo), Kara Hunter (Yolo Conflict Resolution Center), Isaac Blackstock (Yolo County Housing), Emma Vieira (Yolo Food Bank), Elizabeth Stevens and Carolan Washington (HICAP), Alice Moore (Yolo Hospice-Senior Peer Counseling), Lupita Vital (Yolo Co. Health Infectious Disease Program), Randy Dinning (Long Term Care Ombudsman), Jennifer House (Comfort Keepers), Laurie Haas, Sheila Allen (Executive Director, YHAA) (total 32 people on call)

1). Introductions and announcements (Sheila Allen)

2). Accept minutes of 4/27/20 meeting MOTION: Move to accept as written. Move by Stephanie Koop, Isaac Blackstock 2nd, passed unanimously.

2). Update on COVID19

Kristin Weivoda-Yolo County Emergency Medical Services Agency- County created a plan going forward for robust testing. Currently state sponsored open testing for anyone through Optum in Woodland and then to West Sacramento for 14 days. Skilled Nursing Facilities (SNF) turn in CDPH plans for testing. For other long term care facilities (assisted living and memory care) there is no state requirement for a testing plan. Yolo Co. is requesting each facility to have their own internal plan for testing. Craig B. reports that Courtyard has a new questionnaire with 12 questions for admission. Encouraging all long term care facilities to use document "Yolo Co. Guidelines for Preventing and Managing COVID-19 in Long Term Care Facilities" (attached and available on website at . EMS is calling Long Term Care Facilities to check in and make sure they understand the guidance. Sent draft to facilities last week. **FOLLOW UP:** Send out LTC facility guidance to group.

Renne Raffeto-Yolo County Office of Emergency Services Command center is still activated. Dana Carey is running Public Health side of OES center. The COVID event will likely last until a vaccine is available. Will be changing to Health Department lead for long term rather than emergency command. Looking for guidance from state to move forward with Phase 3 for re-opening. Each county certifies each stage of reopening with state but Board of Supervisors in collaboration with County Health Officer can decide to move slower. Last week churches, hair salons and dine in restaurants with modifications opened. Tomorrow board looking at additional items. Schools and child care and summer camp guidance from state still needed.

Shelter in place for Yolo allowed to expire but state stay at home order is still in place. Yolo Co. specific order required face covering when out in public. No requirement for 65 years and older to shelter in place but still a good idea. Question-when will SNF allow visitations? Health Officer decides and not yet allowed. Ombudsman noted that they especially need ways to get into the facilities. Looking into technology approaches.

3). **Provider spotlight: New Programs**

STEAC-Short Term Emergency Aid Committee (Liane Moody) Food Closet (Davis only), help with rent and utilities (all of Yolo County). Usually have those in need go through a community agency such as EMPOWER Yolo or homeless shelters to receive assistance but now allowing some direct referrals. If you have a referral contact their office at 530-758-8435.

4). **Round table discussion from participants**-report on services from members and updates from continuing members (all)

Yolo County Housing (Isaac Blacklock) Have set up temporary office at La Pasitas in West Sacramento to assist most vulnerable in Yolo Co. Identified 97 households residing in Yolo County Housing that are at risk and doing weekly check ins via phone. Lots of anxiety from residents. Referred to food and utilities resources. Spring Fling was cancelled. Computer centers are closed.

Yolo Adult Day Health Center (Beth Conn-Ossenforth) Off site program continues (no congregate program at this time) evaluated all participants and providing care in their home including lunches, daily phone calls, social calls, social call groups, in home visits by RN, OT, PT. Staff came back to center today. In the planning stage to return to some onsite programs. The Governor's Revise proposed to completely eliminate Community Based Adult Services (CBAS) to MediCal payment method for Adult Day Health. **FOLLOW UP:** Send out link for information regarding this cut to group.

Yolo Hospice Programs (Stephanie Koop)

Citizens who Care- no home visits yet. Making well phone checks. Sending resources and activities.

Yolo Hospice – RNs making visits with PPE. Social workers and chaplains phone and some in person visits. Hospice team members also going into Long Term Care facilities to provide care.

Yolo Cares-palliative program is only making phone calls.

Galileo Place (adult day program) virtual tour last week available. View it here:

<https://www.facebook.com/yolohospiceCA/videos/179219990101672/> Garden is in second phase.

Saturday Club (respite program)-is on hiatus with sheltering in place.

Sutter Davis Hospital (Craig Blomberg) things are changing every day at the hospital, over weekend nursing homes asking for additional information for transfers. Biggest concern is keeping communication between hospital and community partners. Hospital is now open to all elective surgeries. Every patient getting a COVID test before any surgery or admission.

Yolo Conflict Resolution Center (Kara Hunter) providing small group discussions in person and over the phone services.

Yolo Healthy Aging Alliance - The Voice for Older Adults in Yolo County
Supervisor Jim Provenza, Chair - Sheila Allen, Executive Director
600 A Street, Suite C, Davis, CA 95616 530-757-5583 www.yolohealthyaging.org

Adult Insurance Solutions (Pamala Smith) help with Medicare plans. Most companies have ramped up automation. Rolled out for enrollment over the phone. Most companies are waiving co-pays for COVID related issues and more telehealth is allowed.

Yolo Food Bank (Emma Vieira) home delivery boxes continue with approximately 2000 boxes delivered per week mostly to elderly and immunocompromised individuals. Still have most food distribution sites open. For questions or to sign someone up call 530-668-0690. Online enrollment for once weekly home delivered boxes at <https://survey123.arcgis.com/share/edd823037f444aee819eba4628d889a8>

AAA4 Person Centered Counselors (German Ayon & Rebecca Hensley) AAA4 received additional CARES Act funds and helped Yolo Meals on Wheels to enroll everyone on their waitlist. Also helping with Project Room Key, housing persons experiencing homelessness. Person Center Counselors assist with more complicated calls and connect to services. To refer someone for assessment and connection to services directly call Janna 916-639-0018, Rebecca 916-886-3053 or German 916-261-6130.

Stacy Vue (Multi-Purpose Senior Services Program-MSSP) taking referrals-do not have any waitlist for Yolo County. Doing enrollment via telephone. Office is still closed not sure when it will be open. MSSO provides case management for persons on MediCal with 3 activities of daily living needs. Provide hygiene products, respite hours, hospital beds, home modification, transportation, gas cards and Life alert. Collaboration Committee members should refer as appropriate. **FOLLOW UP:** send out information flier and form for referral.

HICAP (Elizabeth Stevens) remote phone counseling for Medicare or Medicare/MediCal together. Seeing many people who have lost their employment also helping with SSI. Ramping up outreach. Legal Services are doing lots of work with housing and eviction. Local HICAP number: 916-376-8915. Direct to Elizabeth: 916-375-3764.

Yolo 211 (Gabriel Kendall, Teagan Tomasello) Anna Morales is new Yolo County dedicated 211 coordinator. Hired additional CalFresh coordinator to expand outreach and enrollment. Great Plates Program-provides senior meals 3 per day from local restaurants-financial requirements, older adult and not receiving other federal food (Meals on Wheels or CalFresh). Call 2-1-1 to enroll. Program slated to end June 10 but may extend.

Senior Peer Counseling (Alice Moore) A program housed at Yolo Hospice. Alice is in constant contact with clients, taking referrals and calling clients herself for now as no home visits by peer volunteers. Have about 1000 participants including support groups. Reaching out by phone and mail.

Yolo Co. Public Health Infectious Disease Program (Lupita Vital) No longer doing general immunization clinics but still doing flu clinics. Preparing for COVID vaccine pods when it becomes available.

DA Elder Protection Unit (Lindsey Hall-victim advocate, Kelly Trillo-paralegal) both still working from home. Providing services through Fraud Line: 1-855-4-YOLO-DA. Assisting with YHAA Phone Friends program by preparing volunteer orientation materials on how to spot fraud and abuse and how to refer to DA.

Yolo Healthy Aging Alliance - The Voice for Older Adults in Yolo County
Supervisor Jim Provenza, Chair - Sheila Allen, Executive Director
600 A Street, Suite C, Davis, CA 95616 530-757-5583 www.yolohealthyaging.org

Long Term Care Ombudsman (Randy Dinning) A program of Agency on Aging-Area 4, now have 6 ombudsmen for 7 counties. Responding to complaints and situations in assisted living and skilled nursing facilities. Still cannot go inside facilities. Communicate with residents through phones and Facetime. Looking at other options of how they might be able to get inside. Working with resident councils to help. Very much want to get back inside to residents. Randy is dedicated to Yolo County now. Atria and Covell Gardens residents were put in a severe lockdown-could not leave rooms. Now arranging for out of room activities. Staff are going in and out but residents need to stay inside.

Comfort Keepers (Jennifer House) Jan Taylor is sheltering in place-leave of absence. Non-medical in home care services. Established a CNA certification program, including companion care and work on compatible fit for caregivers and clients. Looking for educational webinars to give to caregivers.

Communicare Health Centers (Micaela Sarazen) Most care is remote. Bring in those who require hands on care only. Now beginning to phase re-opening including preventive care. Working with county for Project Room Key (formerly homeless persons). Doing COVID testing only if they have symptoms. Linking to county for testing with no symptoms.

Public Guardian/Adult Protective Services (Laurie Haas) PG has conservatees in skilled and assisted living. They are in close communication with facilities. Have people in facilities all over the state. Workers are still telecommunicating. HHSA will continue to telecommute throughout summer months. (600+ employees). APS guidance from state on urgent cases. Still occasionally do home visits. Using PPE when needed. Public Guardian is completely county general funds. Ombudsman reports that there are unrepresented persons at facilities with no family or someone to oversee their care. Laurie responds that facilities can make referrals for conservatorship. Public Guardian has 180 current cases PG. No emergency process but have temporary conservatorship.

Legal Services of Northern California (Alysa Meyer) extended hours every day 8:30am-5pm. Big drop in older adults and those with limited English requests. Hope that more people will call them for assistance. Have people call Legal Services for assistance with housing and unemployment assistance, elder abuse, Advanced Health Care Directives, what covered by Medi-Cal, retroactive coverage, Medicare. Education-help with special education and expulsions. Call the regular office phone number--530-662-1065. We can also conduct intake by email for people who cannot use the phone (hearing impaired, etc.) at woodland-office@lsnc.net. We have four summer law clerks working with us remotely this summer.

HICAP (Carolyn Washington) She is distributing current information on fraud alerts regarding Medicare, text and emails for free COVID tests and investment scams. **FOLLOW UP:** send information for distribution.

Updates from persons not on the Zoom:

Davis Senior Center (Lisa DeAmicis) I was the last caller on the line, and had some technology challenges. Thanks for the good meeting. The Davis Senior Center remains closed at least through July 31. We continue to publish a newsletter, and are doing some programming through Zoom. That includes an upcoming bingo game and an origami demonstration this month. Staff members are calling some of our more isolated and at risk participants.

Del Oro Caregiver Resource Center (Michelle Nevins) Much of our update is the same, we continue to work with clients regarding their immediate needs. Our clients are very grateful for the personal contact. We have provided tangible items—groceries, PPE, and a companion chair, for example. We are seeing an uptick in respite and clients are feeling more comfortable with scheduling their hours; however, April hours were about half of February and May hours will be finalized within the next 10 days for a comparison. We have some great online educational events as well and more to come on grief and mindfulness before the end of the month. Also, with the Governor's May revise, our Statewide system is slated for a 65% cut in funding from our Department of Healthcare Services contract. The Senate has rejected this proposal and we await information from the Assembly. If the cuts are realized, we will lose approximately 3-4 staff members from our team of 13.

Meals on Wheels of Yolo County (Alexa Torres) We are still delivering meals on Tuesdays and Fridays. We still do not have a waiting list. I am adding on about 10-12 new clients every single week. Although we do not have a waiting list, there is still a short waiting period before I am able to add new clients onto a delivery route. We are in the process of hiring a Home Delivery Coordinator Assistant position to assist me with intake phone calls, and to be able to handle all these new clients we are adding weekly.

5). Update on Yolo Healthy Aging Alliance activities (Sheila Allen)

- a. Friendly caller program- <https://www.yolohealthyaging.org/phone-friend-forms>
- b. Annual Fundraiser, Sunday, March 29, 10th Anniversary Celebration. Rescheduled to Sunday, Oct. 4, 2020, 4p-7p. Collaboration Committee Sponsorships needed. Sponsorships, tickets and information at <https://www.yolohealthyaging.org/annual-fundraiser-1>
- c. New website-resource page, all presentations at Collaboration Committee. Updates on COVID.

8). Future agenda items District Attorney Elder Abuse Prevention Program, marijuana, Aging and Disability Resource Connections (ADRCs)

9). Announcements – no additional

10). Next meeting YHAA Collaboration Committee, Monday, July 27, 9am-11am-location TBD